October 7th, 2019

Brandi Orth Fresno County Registrar of Voters 2220 Tulare Street Fresno, CA 93721

RE: Submission of Voter's Choice Act Election Administration Plan

Dear Ms. Orth:

Thank you for the submission of your election administration plan pursuant to the California Voter's Choice Act (VCA) on September 24th. In accordance to Section 4005 (a)(IO)(I)(i) of the Elections Code my office has 14 days to approve, approve with modifications, or reject the voter education and outreach provisions of the election administration plan.

I am writing to inform you that the Office of the Secretary of State has approved your election administration plan with modifications.

Please modify your plan with the following:

- Clarify that there will be at least one workshop per individual 14201 language.
- Clarify that the toll free voter assistance hotline will cover all 14201 languages.
- •Clarify what accessible information will be provided for voters on your website.
- Clarify what media will be used regarding outreach regarding access for RAVBM usage.
- In the section of Vote Center Services, replace "registered voter" with "eligible voter".
- Clarify what services are available to people with disabilities at vote centers.
- Clarify what materials and assistance will be available at vote centers for voters with language assistance needs.
- Please include a description of where the VCA Toolkit will be available for download.

After you have made these modifications and translated the final version of your EAP please submit the final copy to me which will be posted on our website.

The VCA does not give the Secretary of State the authority to approve, approve with modifications or reject your education and outreach plan based on the suggestions below. However, upon review of feedback we have received, we encourage you to:

- Coordinate your No Party Preference voter contact and your first and second direct contact with voters regarding the change in election administration to be closer to the election.
- Clarify what vendor is used for the voting system and what year they were procured.
- We suggest you coordinate with neighboring counties on VCA outreach in similar radio and media markets.
- •If available, please list the locations and hours of operations of vote centers and dropboxes.
- Clarify what public transportation services will be available at no cost during the three days prior to election day and on election day.

Thank you and your staff for your leadership and commitment to increasing voter participation. The Voter's Choice Act will provide voters with more options for how, when and where they can cast a ballot. Do not hesitate to contact me with any questions.

Robert A. Abelon, Jr.

Deputy Secretary of State for Policy and Planning Office of California Secretary of State Alex Padilla